

Terms & Conditions for DLF Malls Shopping Festival – 20th Oct to 19th Nov, 2023

1) DLF Mall of India

- Shopping Promotion
 - i. Shop for ₹20,000 and get voucher worth ₹5,000.
 - ii. Shop for ₹30,000 & above and get a chance to participate in the lucky draw and win a Mahindra Bike.
 - iii. One highest shopper each week to win a Diwali Gift Hamper worth Rs. 15,000/-

- Offer valid on spendings between 4 pm – 11 pm, from Monday to Friday only.
- Offer applicable on shopping across all floors & categories.

General Terms and Conditions:

1. The promotion is valid from 20th Oct– 19th Nov 2023 from 4 to 11 pm
2. Customers should approach the concierge desk at the ground floor from 4 to 11 pm to register for the lucky draw by showing original bills of the same day of shopping within 4 – 11 pm and valid ID proof.
3. *Clubbing of bills is allowed, but all invoices should be of the same date and defined time
4. Vouchers will be handed over as per availability. Customers do not have the right to choose the vouchers.
5. Mall Management reserves the right to modify or change any of the terms and conditions as and when required without prior information.
6. Mall Management means and includes the Mall Head of DLF Mall of India, Noida.
7. DLF Mall of India, Noida, will not register the customer in the event of fraudulent and expired bills.
8. DLF Mall of India, Noida, reserves the rights to discontinue, cancel, terminate the promotion and/or merge with any other similar program at any time without assigning any reason and without giving any prior notice. A shopper's right to avail the facilities under this promotion will cease on the date the promotion is discontinued/terminated/merged with another similar promotion(s).
9. Any staff working at any store within DLF Mall of India, Noida, is not eligible to participate in the promotion.
10. Participation in the promotion confirms that you accept all the terms and conditions.
11. The District Courts and the High Court of Delhi alone shall have jurisdiction concerning all matters under this offer.
12. For more information, please contact the information desk of DLF Mall of India, Noida, at 0120-6209971.
13. For any other assistance regarding the activity, the shopper may contact the concierge desk on the ground floor at DLF Mall of India, Noida.

2) DLF Promenade

- Promotion details:-

Highest shopper wins - OSIM uRegal Chair luxury Massage Chair worth INR 300,000

Second Highest shopper wins a Modular home bar from Speedx Bars worth upto INR 100,000

Third Highest shopper wins a Samsung S21 FE worth INR 50,000

Fourth Highest Shopper wins Dyson Vacuum Cleaner worth 40,000.

On Dhanteras- Highest shopper will win a Tanishq Gold Coin worth INR 50,000

Vouchers worth INR 10,000 on shopping of INR 20,000.

2 PVR movie tickets for shopping above INR 10,000 + free products.

Products/vouchers from DLF Promenade for shopping above INR 5,000.

- Offer not applicable on purchase of Gift cards.
- Customers will have to register at the concierge desk.
- Only present date bills will be accepted for various shopping slabs to avail the assured gift.
- Offer will be applicable till stock lasts.
- vouchers/giveaways/products will be handed over as per the availability. Customers do not have the right to choose the brand or voucher type.
- Validity of vouchers will be as per the dates mentioned on the voucher, and they can only be redeemed within the validity period. Kindly note that the vouchers will not be revalidated or reissued upon expiry.
- Gifts/Vouchers cannot be exchanged for cash or any other products available at the mall.
- Original bill numbers, customer details, shopping details, identity proof will be recorded for communication and mall management records.
- The mall management's decision will be final and binding in case of any dispute.
- The mall management reserves the right to modify or change any of the terms & conditions as and when required without prior information.
- Employees, families, relatives, or friends of the staff of DLF are not eligible to participate in the promotion.
- Staff working at any store of the DLF Promenade are not eligible to participate in the promotion.

- Participation in the promotion confirms that you accept all terms & conditions. For more information, please contact DLF Promenade Shop Assist at 85958 47573

3) **DLF Avenue**

- Shopping bills applicable from all brands excluding jewellery brands.
- Offer not applicable on purchase of Gift cards.
- Customers will have to register at the concierge desk.
- Only present date bills will be accepted for various shopping slabs to avail the assured gift.
- Vouchers and gifts are on first come first basis.
- Vouchers/giveaways/products will be handed over as per the availability. Customers do not have the right to choose the brand or voucher type.
- Validity of vouchers will be as per the dates mentioned on the voucher, and they can only be redeemed within the validity period. Kindly note that the vouchers will not be revalidated or reissued upon expiry.
- Gifts/Vouchers cannot be exchanged for cash or any other products available at the mall.
- Original bill numbers, customer details, shopping details, identity proof will be recorded for communication and mall management records.
- The mall management's decision will be final and binding in case of any dispute.
- Gift taxes applicable as per government rules.

4) **DLF CyberHub**

A. Terms & Conditions for Voucher Gratification:

1. Customer will have to present the original bills at the concierge desk.
2. Only current date bills of outlets at DLF CYBERHUB will be accepted.
3. Customer details would be recorded for communication and Mall management records.
4. Identity proof will be checked for registration and entry ticket.
5. Amount spent at different outlets (only participating brands) can be clubbed and presented at the concierge desk on the same day.
6. For vouchers: Offer is valid only for retail spends at select retail stores at DLF CyberHub.
7. Cyberhub Management reserves the right to modify or change any of the terms & conditions as and when required without prior information.
8. Collection of vouchers against the amount spent must be done on the same day in this offer.
9. In the event of issue of bill post 9 PM, the same can be redeemed on the next day.
10. Bill once stamped, the same cannot be clubbed or used with any other bill.
11. DLF CyberHub reserves the right to decide the voucher/denomination of the voucher to be given during the campaign.

B. Terms & Conditions for Lucky Draw:

12. Customer will have to present the original bills at the concierge desk.
13. Amount spent at different outlets (only participating brands) can be clubbed and presented at the concierge desk during the campaign duration.
14. Enrollment in the highest weekly shopper can be either a mix of Retail + F&B spends or retail spends only or F&B spends only
15. Enrollment in the lucky draw is valid only when retail + F&B spends are clubbed
16. Enrollment in the lucky draw is valid only when retail + F&B spends are of value – INR 50,000 or above
17. Only bills of outlets at DLF CYBERHUB will be accepted.
18. Customer details would be recorded for communication and Mall management records.
19. Identity proof will be checked for registration and entry ticket.
20. Cyberhub Management reserves the right to modify or change any of the terms & conditions as and when required without prior information.
21. Bill once stamped, the same cannot be clubbed or used with any other bill.

C. General Terms & Conditions:

1. All disputes, if any, arising out of or in connection with or as a result of the DLF CYBERHUB Promotional Activity shall be amicably resolved by both parties and decision of the Mall Head, DLF CYBERHUB, GURUGRAM shall be final and binding on the parties.
2. The vouchers handed over to the customer by the concierge team cannot be exchanged for any other voucher/offer/promotion.
3. DLF CYBERHUB shall not offer the vouchers in the event of fraudulent, old or stale bills.
4. DLF CYBERHUB reserves the rights to discontinue, cancel or terminate the Campaign and / or merge with any other similar program at any time without assigning any reason and/or giving any prior notice. The customers' right to avail the facilities under this program will cease on the date the program is discontinued / terminated/ merged with other similar program(s).
5. Upon the redemption of vouchers the term & conditions of the respective outlet shall be applicable and DLF Cyberhub shall not be responsible incase of loss, misplacement, expiry and/ or damage of the voucher, the new and/ or duplicate voucher will not be issued.
6. Staff/Owner working at any store in DLF CYBERHUB is not eligible to participate in any of the promotions
7. Participation in the promotion confirms that you accept all the terms & conditions.

8. The civil courts at Gurgaon and Punjab & Haryana High Court at Chandigarh alone shall have the jurisdiction.
9. Customer Personal Details can be used for future Marketing promotions & communication.
10. For more information, please contact DLF CYBERHUB at +91-93118 13539 or dlfcyberhub@dlf.in.